

Britannia

A major manufacturer of sheetmetal components to a large and diversified customer database.

britannia:



The Opportunity

Britannia required a professional organisation to become its partner in building confidence and capability to implement relevant and agreed sustainable change.

The Solution

In consultation with Britannia, Think Perform engaged the business in a “bottom-up” Manufacturing Excellence program.

The Result

The tailored Think Perform program has had a positive impact on the workforce, further building on an inclusive culture towards continuous improvement and providing the company with additional tools needed for ongoing success.

Britannia has been in the sheetmetal fabrication industry for 70 years and has an involvement with nearly 50 separate industries using state of the art laser, punching, folding and welding equipment. They are able to manufacture to precise specifications to the highest quality, in quantities from 1 to 1,000.

Britannia undertook Think Perform’s **Manufacturing Excellence** program where all participants gain insight into removing wasteful activity from their workplace by application of appropriate lean tools.

Feedback received from Gordon Wong, Technical Director

Before choosing to use Think Perform, what issues existed that previously prevented you from conducting onsite training programs either internally or through an external provider?

- Concerns that the company were not ready to undertake a program, challenges in scheduling time for General Managers to be off the floor.
- Perhaps sit and talk about theory that had no relevance to team and workshop.

After choosing Think Perform, what did you find out about the thoughts/emotions you held previously regarding onsite training programs?

- Dealing with a consultant allowed for comfortable rapport and Think Perform endeavoured to work in with our production schedule/demands.
- Was compatible and flexible to benefit non-traditional custom-order “tick & flick” production lines and principles could be tailored to fit our needs.

What specifics can you detail regarding Think Perform that have really stood out to you?

- Improvements from the training were relevant and have positively impacted our culture so that change is now being sustained.
- Shop floor based projects and the active participation by Facilitators.

Which 2 or 3 other areas of Think Perform’s service could you also consider as highlights?

- Rolled-out principles and program across the business as a result of the successful implementation.
- Application of ideas directly to the workplace.
- Working towards team goals/deadlines was challenging, but rewarding.

Would you recommend Think Perform to others, and why?

- Yes, the company definitely gleaned value from the program.
- It gave the guys a wider perspective of factors that influence the business.
- Staff are driving and participating in change that previously was left to management.

What visual and/or other measurables improvements can you identify as a result of the Think Perform program?

- Re-organisation of floor space created new workstations, work bays have been arranged with simple standardisation, saving time.
- More orderly workshop, attitude of staff and improving communication.
- Suggestions encouraged for opportunity for improvement in Tool Box meetings, then discussed and approved if relevant.
- Inventory has been rationalised, saving space and money.

Are there any other notes you would like to add regarding the relationship as a whole?

- Empowers the guys to improve the equipment with their own change ideas.

To discuss how we can help you achieve exceptional results in your organisation, contact us on 1300 667 099.



Think Perform Pty Ltd
ABN: 72 149 021 885

Leadership Management Australia Pty Ltd
trading as Think Perform Pty Ltd
RTO: 3908

1400 Malvern Road, Glen Iris VIC 3146

thinkperform.com.au